

WATER/ELECTRIC UTILITY PENALTIES/FEEES

CATEGORY	1 st Offense	2 nd Offense	3 rd Offense
Meter Cut Seal Penalty	\$100	\$150	\$200
Meter Tampering Penalty	\$150	\$250	\$350
Additional Security Deposit	\$250	\$350	\$450
Reconnect Fee	\$55	\$55	\$55
Usage Fee	Actual usage	Actual usage	Actual usage

FEEES TO RECONNECT SERVICE THAT IS CUTOFF FOR NONPAYMENT: *Example of 1st offense: Service is cutoff due to nonpayment of \$230.12. Customer must pay the following fees to reconnect service:*

\$250.00 Additional Security Deposit
\$ 55.00 Reconnect Fee
= \$305.00 Total Fees
+ \$230.12 Original balance owed for utilities
= **\$535.12** Total due before reconnection

FEEES TO RECONNECT SERVICE WHERE METER TAMPERING AND THEFT OF SERVICE HAS OCCURRED: *Example of 1st offense: Service is cutoff due to nonpayment of \$230.12. Customer then cuts the seal (meter tampering) and reconnects the meter (theft of service). Customer must pay the following fees to reconnect:*

\$100.00 Cut Seal Penalty
\$150.00 Tampering Penalty
\$250.00 Additional Security Deposit
\$ 55.00 Reconnect Fee
= \$555.00 Total Fees
+ \$230.12 Original balance owed for utilities
= **\$785.12** Total due before reconnection

New policies for reconnecting service that is cutoff due to nonpayment:

1. Applicable fees must be paid before service is reconnected.
2. Service will be reconnected during normal business hours. No more after-hours reconnection for nonpayment. This will eliminate unnecessary overtime pay to utility workers.
3. If customer develops a history of repeated cutoffs, then the deposit fee may be set at 2-3x the customer's average monthly electric usage cost.
4. In the most extreme cases, a customer will be placed on a prepaid metering program.